



SUCCESS STORY

"Rodopi's significant integration capabilities and expert consulting services ensured that ADP's end-to-end system worked in our complex environment. Rodopi's capability to provide both billing and provisioning has also largely contributed to accelerate service roll-out and minimize investment."
says Marty Sorensen,
Director, ADP.

Key Features

- Automated provisioning of complex virtual PBX and SIP trunking
- Multi-service multi-location billing
- Integrated sales and telecom tax calculation
- Scheduled billing cycles
- Packaged solution
- Oracle® G/L integration
- Online reports
- Customized invoice generation
- Open API for ERP integration



Hosted VoIP and Data for more than 25 000 dealerships in North America



About ADP

ADP Network Solutions, part of ADP® Dealer Services provides integrated voice and data computing solutions to more than 25,000 auto, truck, motorcycle, marine and recreational vehicle dealers throughout North America. ADP® Dealer Services is the third largest business unit of Automatic Data Processing, Inc. ADP® is one of the largest providers of a broad range of premier, mission-critical, cost-effective transaction processing and information-based business solutions.

The Need

- Allow dealerships to utilize a single network for both voice and data communications.
- Support enhanced applications for dealer ROI
- Design a comprehensive business management tool that is integrated with ADP's other dealer oriented products.
- Have the OSS/BSS integrate with ADP® legacy information system and data warehouse, as well as with the new VoIP network.

The Challenge

Fulfill network integration between Rodopi billing and provisioning system and ADP's existing service order and activation process, VoIP softswitch, tax solution and hardware order management for more than 25,000 dealers throughout North America.

The Solution

ADP offers Network Phone, a hosted system designed especially for car, bike or boat dealerships which allows businesses to utilize a single network for both IP Telephony and data communications. ADP has tailored this technology to the unique needs of dealerships by integrating it with ADP's proprietary dealer management and other products.

The solution features a carrier-grade platform with:

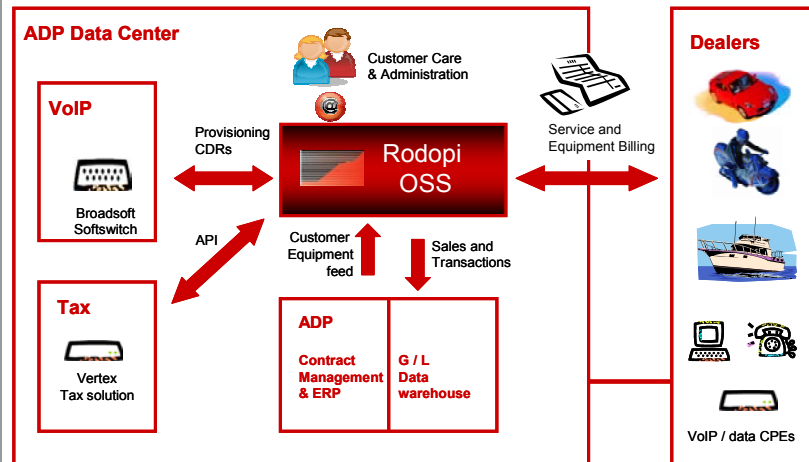
- **Rodopi OSS** Converged rating, invoicing and provisioning system
- **Broadsoft®** VoIP softswitch
- **Vertex®** Tax solution
- **Oracle®** G/L
- **ADP®** Contract management, data warehouse and fulfillment

Rodopi OSS fully integrates with all these components for a highly automated ADP® Network Phone solution.

"The close collaboration with Rodopi's experienced team facilitated our first commercial bill in minimal time. Rodopi's strong competencies in IP service automation helped us overcome the complexity of this project" adds Mr Sorenson, ADP.

"We are pleased to have been able to help ADP launch its new service quickly, and with scalable automation" says Todd Benjamin, CEO of Rodopi Software.

Architecture



Why Rodopi?

- Converged IP rating, invoicing and provisioning
- Cost-effective solution, affordable for all sizes
- Service specific modules and out of the box support for VoIP, payment processing, tax, etc.
- Integrated resource management
- Open APIs for full integration with existing information systems
- Support for business customer billing and provisioning with custom pricing rules, billing schedules, on-net and off-net rating, etc.
- Key relationships with third-party equipment vendors (Broadsoft®, Vertex® ...)

The Result

Nearly 25,500 auto, truck, motorcycle, marine and recreational vehicle dealers throughout the United States and Canada can now subscribe to ADP's Network Phone solution for leading-edge, cost-effective communications, part of ADP's Dealer Suite.

Through this project, ADP took their offering a step further, remaining one of the leaders in the domain of integrated computing solutions.

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About Rodopi

Rodopi Software provides fully web-enabled, converged solutions to automate real-time provisioning, billing and customer care for IP wireline, wireless and integrated broadband service providers and resellers. Rodopi's fully integrated business platform cuts costs and streamlines your network operations by enabling and delivering all your services with a single application. More than 600 customers in 50 countries, from small companies to large PTTs, count on Rodopi's billing, provisioning and integration capabilities to accelerate time-to-market and increase customer satisfaction. For more information, visit www.rodopi.com